

## **Website Maintenance**

Thank you for your interest in Website Maintenance. This program is designed for businesses which require:

- Ongoing support and audits to ensure website is operating as expected
- Installation of the latest security updates and patches
- Monthly software updates (security and with regard to any third party service updates such as payment gateways, shipping carriers etc.)
- Monthly offsite (server) file and database backups
- Log analysis
- Annual website recommendation report
- Ongoing change requests and content revisions as needed
- Google Analytics
- Website documentation

What are the benefits to my business?

- assurance that your website is always up to date
- cost effective
- compatible with any web technology
- offsite backups
- ongoing reviews and recommendations
- ongoing SEO analysis and recommendations

How will I know my website is being updated and maintained?

monthly email reports with summary of updates, backup and log analysis

How can I report issues with my website?

• a point person is assigned to log issues for prioritization and assignment

How much does it cost?

Pricing will vary depending on services required. Please email for details.